

# Unlocking procurement potential for a sustainable future

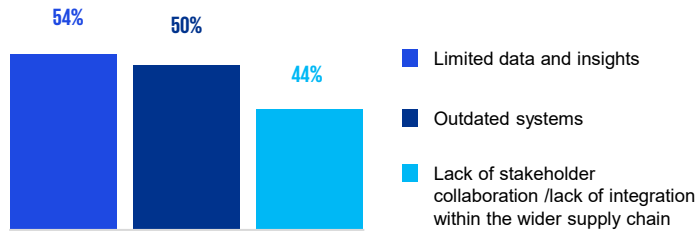
## KPMG GLOBAL PROCUREMENT SURVEY

### 01 The road ahead

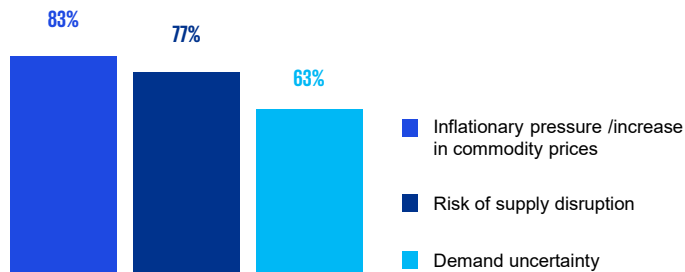
To tackle key challenges and drive progress towards a sustainable future, companies are taking steps to ensure their procurement function is equipped to deliver desired results.

#### Key challenges impacting the procurement function

##### Internal challenges

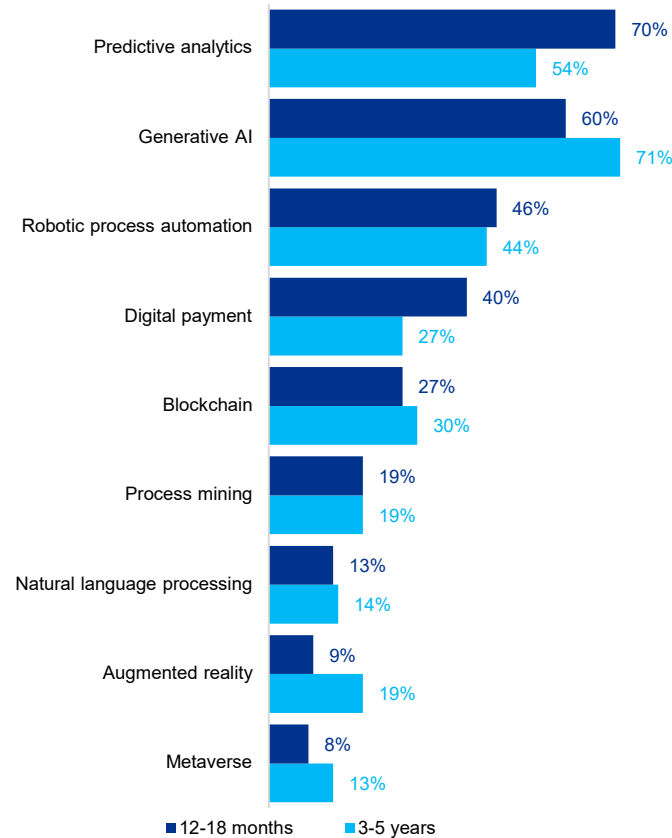


##### External challenges



### 02 Using predictive analytics and AI to keep headcount flat

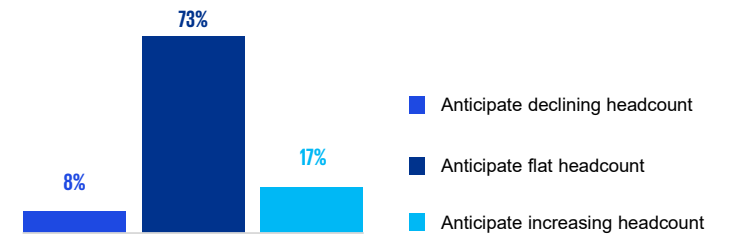
#### Leveraging impactful procurement tech trends



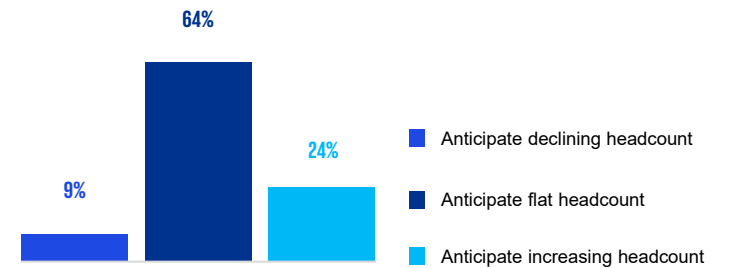
Procurement teams embrace technology to drive productivity and effectiveness, prioritizing automation and AI as headcount growth expectations remain stable.

#### Headcount changes: What leaders anticipate

##### 12-18 months



##### 3-5 years



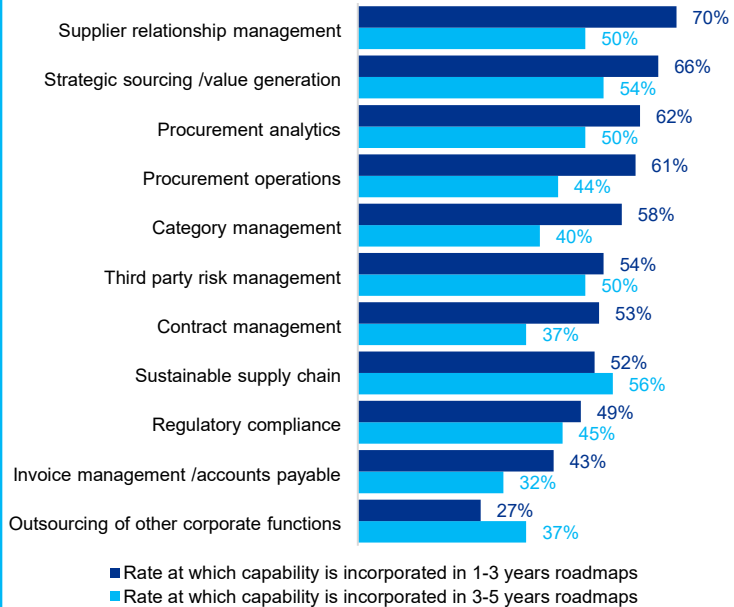
### 03 Target capability priorities

Organizations are developing procurement roadmaps to improve capabilities and transform the function to align with their business strategy.

#### Procurement roadmaps: Charting success



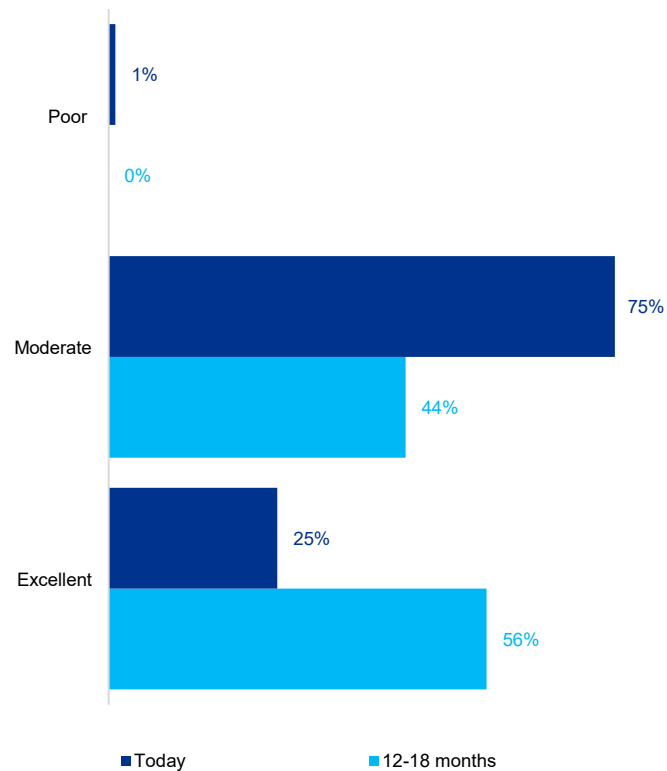
#### Key capabilities in procurement roadmaps



### 04 Improving stakeholder experience

Over the next 12-18 months, procurement leaders intend to double the rate at which stakeholders rate procurement service as excellent

#### Perceived stakeholder ratings for procurement's service



### 05 Embracing outsourcing for the future

Outsourcing in future procurement connects efficiency, talent, and technology, shifting focus from cost measurement to value realization.

