Recovery roadmap

Digital delivery	Capture and optimi	se newly adopted dig	ital delivery workflow	Embed	, improve and sustain digital del	ivery in revised ca	are pathways				
	Rapid establishment of a 'digital workforce' through training and support					econfiguration of business and operating models based on the changes adopted including future reimbursement					
		Scope command			d centers build data and analytics capacity to feed these			Cybersecurity and data governance risk management aligned with new digital delivery			
Agile workforce	Immediate modeling of how staffing will managed with a divided workforce										
	Review staffing ra	tios and scheduling	Capture and op	imize newly ado	pted digital delivery workflows	>					
	Strengthen services to prevent staff attrition and burnout					Re-evaluation of overarching workforce plans and forecasts					
Developing new care models	Map dirty and clean patient pathways Review use of community partners to deliver services in the right setting					Demand and capacity modeling to remain responsive and agile as infection rates change					
	Identify and plan hot and cold sites Waiting list management Reconfigure and right size hospital services for the new reality including local reconfiguration and optimal organizational for								ganizational form		
	Integrate existing care models with new digital delivery tools Future resilience planning (future)						e COVID peaks, winter, non-COVID emergency surge)				
Resilient operations	Develop cen	tralized cooperative p	rocurement	Explore incre	ased partnering with supply cha	in vendors E	Explore innovative suppl	y chain solutions	e.g. 3D printing		
	Develop scenario a	and substitution plann	ing to help define trig	ger points for sup	pply needs Demand and ca	pacity modeling t	o remain responsive an	d agile as infectio	on rates change		
Financial recovery	Establi	sh immediate ʻliquidit	y grip'	Establish or re	e-establish recovery indicators (i	including early wa	arning indicators)	Continued stre	ess-testing and scer	nario modeling	
					Existing business models reviewed and revised						
				Identifyin	g options to meet funding require	ements	Explore refinancing,	debt renegotiatio	n, and funding sear	ches as required	

COVID-19: Recovery and resilience in healthcare: Global insights, practical advice and tools to help healthcare leaders build and sustain a resilient new reality, KPMG International, 2020.

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