

# KMonitor

## - Shared Service Center KPIs reports

KPMG has developed number of KMonitor reports dedicated for Shared Services Centers.

Our analysts began with building key performance indicators from existing production data. The KPIs were designed to enhance the internal control mechanisms and monitor metrics representative of particular processes and departments.

With the guidance of the KPIs, KPMG business intelligence specialists have designed and developed a set of interactive reports in areas of purchase to pay, order to cash, financial reporting, fixed assets, treasury and tax. The Dashboards not only enabled monitoring of internal control metrics but, by inclusion of effectiveness indicators, also gave opportunity to achieve significant efficiency improvement.

Thanks to the user-friendly interface and well-designed data warehouse, end users can continuously modify reports and adapt them according to their current business needs.

## Process & Users Effectiveness

- ⊙ Invoice backlog monitoring
- ⊙ Effectiveness of documents processing (scanning, verification, reconciliation, endorsement and ledger)
- ⊙ Number of postings per FTE/man-hour
- ⊙ Automated to manual invoice postings ratio



## Fixed Assets

- ⊙ Quantity and value of fixed assets – elimination of inconsistencies between systems and other anomalies that might indicate financial losses
- ⊙ Investment projects monitoring (technical acceptance vs depreciation, last invoice vs depreciation, assets recognition timeliness, etc.)
- ⊙ Depreciation method and rate review
- ⊙ Technical acceptance documents backlog monitoring
- ⊙ Efficiency gains from removing assets from the register which might be expensed

# Order to Cash

- ⊙ Quantity and value of issued invoices
- ⊙ Posting on a one-time or restricted clients
- ⊙ Customer Master Data completeness and accuracy review
- ⊙ Inventory balance monitoring (including transaction history analysis)
- ⊙ Three-way-match analysis (e.g. unbilled goods shipments identification)
- ⊙ Sales margin analysis (top customers, top products, negative margin identification and standard cost volatility monitoring)
- ⊙ Customer credit-to-debt ratio monitoring
- ⊙ Incorrect discounts identification



# Purchase to Pay

- ⊙ Purchase transactions and time series analysis - complex relationships identification
- ⊙ Payments schedule and blocked / failed payments review
- ⊙ Foreign currency level planning
- ⊙ Electronic to paper invoices ratio
- ⊙ Accounting documents integrity check (dates chronology, purchase orders completeness)
- ⊙ Invoices posted without an approved order
- ⊙ Vendor master data completeness and accuracy review (change log monitoring)
- ⊙ Three-way-match analysis (e.g. overbilled deliveries & unbilled goods receipt identification)
- ⊙ Monitoring invoice value variance by vendor
- ⊙ Detecting and preventing duplicate invoice payments

## Contact

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