



KPMG business continuity – providing client assurance

As the situation with COVID-19 continues to evolve rapidly, the health and well-being of our people and that of our clients remains our primary concern. As our clients, we want you to know that KPMG and its member firms remain operational and continue to serve our clients and assist them with the additional challenges brought about by this unprecedented crisis.

KPMG has been taking a number of concrete steps to reflect the developing circumstances:

- Our Executive Crisis Response Committee is meeting regularly to review the situation status, make decisions promptly and consult with our colleagues across the world.
- KPMG equips its people with the latest resources to work remotely as a regular part of our daily office infrastructure and we have put in place arrangements for large scale remote working. In fact, a majority of our people are currently working remotely from home.
- A number of communication channels have been established to keep everyone on our teams safe, informed and able to respond to any questions arising during this crisis.

In East Africa, we have been closely monitoring the developments as provided by our Governments through the countries' Ministries of Health as well as other international health agencies. Out of an abundance of caution, we have with effect from Tuesday 24 March 2020 fully activated our business continuity plan and all staff across KPMG East Africa are working from home. We are confident this will not disrupt work performed for our clients, as our secure network enables our people to work remotely and access the firm's networks, tools and resources seamlessly.

Our interaction with clients is also fully enabled through these platforms including sharing of large files and virtual meetings. We shall continue to monitor the evolution of the situation and make necessary decisions as demanded by the circumstances.

Our priority, as is yours, is to keep our people as well as your people safe and we believe that the measures in place will go a long way in ensuring that responsibility is fulfilled. In the midst of the enormous uncertainty that we are all experiencing, we wanted you to know that we are here to ensure client delivery disruptions are mitigated and kept to a minimum as much as is practically possible in these unfortunate circumstances.

Please visit our link <https://home.kpmg/xx/en/home/insights/2020/03/the-business-implications-of-coronavirus.html> for regular updates on the implications of COVID-19.

I wish you good health and keep safe

Kind regards

Benson Ndung'u

Chief Executive Officer and Senior Partner
KPMG East Africa

E: bensonndungu@kpmg.co.ke

kpmg.com/socialmedia

kpmg.com/app



© 2020 KPMG International Cooperative ("KPMG International"), a Swiss entity. Member firms of the KPMG network of independent firms are affiliated with KPMG International. KPMG International provides no client services. No member firm has any authority to obligate or bind KPMG International or any other member firm vis-à-vis third parties, nor does KPMG International have any such authority to obligate or bind any member firm. All rights reserved.