Dear Sir/Madam,

We present to you the ninetieth edition of our Software Licensing Bulletin, which highlights the concepts of PTC® products licensing - Windchill®.

Windchill

- Windchill offers breakthrough Product Lifecycle Management (PLM) capabilities, unleashing more data to more stakeholders throughout your organisation through a single source of truth for product data and processes.
- Microsoft SQL Server standard runtime edition is bundled and is automatically installed and configured in a PTC Windchill product data management (PDM) essentials deployment. No other database or database configuration may be used.
- PTC’s licence from Microsoft for SQL Server does not permit a customer to use SQL Server independently from Windchill PDM essentials and a customer may also not do so.

Licensing:

It is licenced on a registered user basis which are as follows:-

- **Light user**: Windchill ‘Light user’ licences may only be assigned to registered users who are from functional areas within the customer’s organisation (‘Light users’): manufacturing, production, purchasing, finance, quality, sales, service and support; and marketing. Light user licences may not be assigned (or reassigned) to persons who are not Light users unless and until the customer pays the applicable upgrade fee(s) for software and support services.
- **Heavy user**: Any registered user or person who is from: product engineering; application engineering; product management is considered to be a Heavy user. The customer must own at least one Heavy user licence for every two Light user licences customers own.
- **External user**: Windchill ‘External user’ licences to be assigned only to registered users who are vendors, third parties and others external to the customer and its affiliates. External user licences may be reassigned to another External user at no additional licence fee, except that an External user licence may not be used by more than one External user during any calendar month.

Restriction on installation location: Except for ‘Global’ licenses (as specified in the product name), all of PTC’s products are restricted such that they may only be installed in the country of installation if specified in writing by a customer to PTC at the time the customer places its order of the licenced products (referred to in the licence agreement as the ‘Designated Country’). Where customer desires to change the country of installation, the customer is required to notify PTC and, where the prices for such licences are higher in the proposed new country of installation, upliftment of fees are required based on the difference.

Restriction on user location: Except for ‘Global’ and ‘Restricted Global’ licenses, PTC products that are licenced on a concurrent user basis may only be used by persons physically located in the country where the products are installed. However, where a person who is normally located in that country is traveling abroad, that person can ‘borrow’ the licence for a limited period of time (for most products two weeks), during which time period such licence is not available on the customer’s network.

We hope the bulletin was informative. We would be happy to provide you additional information that you may require on the subject. Please write to us at in-fmkpmgccsbulletin@kpmg.com, for any queries or feedback.

Regards,

KPMG in India

About KPMG in India’s software licensing team:

We have an experienced team of over 100+ professionals in India with diverse and in-depth knowledge of software licence, software asset management tool, Intellectual Property (IP) and contract review.

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