Dear Sir / Madam,

We present to you the eighty-first edition of our Software Licensing Bulletin, which highlights concepts of IBM® Software subscription and support, renewal and reinstatement of support.

Software subscription and support

Overview:

With each new IBM-distributed software licence you acquire you get affordable, renewable IBM Software subscription and support. This Subscription and support is valid for a duration of one year from the date of purchase of the software, post which this has to be renewed.

Benefits:

With renewable IBM Software subscription and support, you get:

- Product upgrades and technical support.
- Latest versions and releases of the installed IBM software
- Incremental enhancements
- Fixes and security patches

Renewing your Software Subscription and Support is one of the most cost-effective ways to protect your software investment.

Software subscription and support renewal

Renewing your software and subscription helps you take advantage of new features, innovations and code and security enhancements to improve usability, performance and security.

- When you renew Software subscription and support for a product at a site, you should renew Software subscription and support for all copys/ licences of the programme at the site, irrespective of the way the copies were acquired and you must renew Software subscription and support for all copies/licences of that programme for which you need technical support.

- You are entitled to Software subscription and support only on the licences covered.

Software subscription and support reinstatement

If you need technical support coverage or want to install a new version/release on one of the licences with lapsed software subscription and support coverage, you will need to acquire "software subscription and support reinstatement". This is the only way you will be able to reinstate your licences in software subscription and support.

Renewal timeline.

Your Passport Advantage Primary will receive a contact verification request for 120 days before each renewal is due.

For each renewal, IBM will send you:

1. A renewal quote approximately 105 days before your IBM Software subscription and support anniversary date
2. Renewal email reminders at 60, 45, 30 and 15 days (prior to your renewal date)

To renew:

1. Review your renewal quote immediately and choose from the renewal options
2. Contact an authorised IBM Business Partner for final pricing and fulfillment
3. Contact your IBM Renewal representative.
4. Sign in to Passport Advantage Online for customers to complete your renewal.

We hope the bulletin was informative. We would be happy to provide you additional information that you may require on the subject. Please write to us at in-fmkpmgccsbulletin@kpmg.com, for any queries or feedback.

Regards,

KPMG in India

About KPMG in India’s software licensing team: We have an experienced team of over 160 professionals in India with diverse and in-depth knowledge of software licence, software asset management tool, Intellectual Property (IP) and contract review.