



**2019 Insurance Conference**

# You've been hacked - now what: A cyber scenario

**John Heaton**



# You've been hacked - now what: A cyber scenario

It happened.

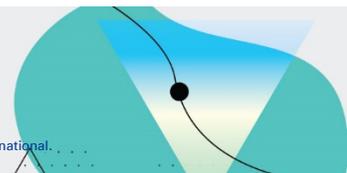
You knew it was coming.

You've read all about how your competitors were hit and what you read didn't make it sound like they knew what they were doing.

You want to know what you need to do to prepare, who should be involved and the lessons learned from those who've survived it



**2019 Insurance Conference**



# With you today



**John Heaton**

Partner, Cyber Security  
KPMG in Canada



**Vern Crowley**

D/Sgt.  
OPP Cybercrime  
Investigation Team

[vern.crowley@opp.ca](mailto:vern.crowley@opp.ca)  
(705) 329-6425



**Imran Ahmed**

Partner  
Blake, Cassels & Graydon LLP

[imran.ahmad@blakes.com](mailto:imran.ahmad@blakes.com)  
(416) 863-4329



**Philip Mah**

AVP, Cyber Security Consultant,  
Canada Division Lead  
FM Global

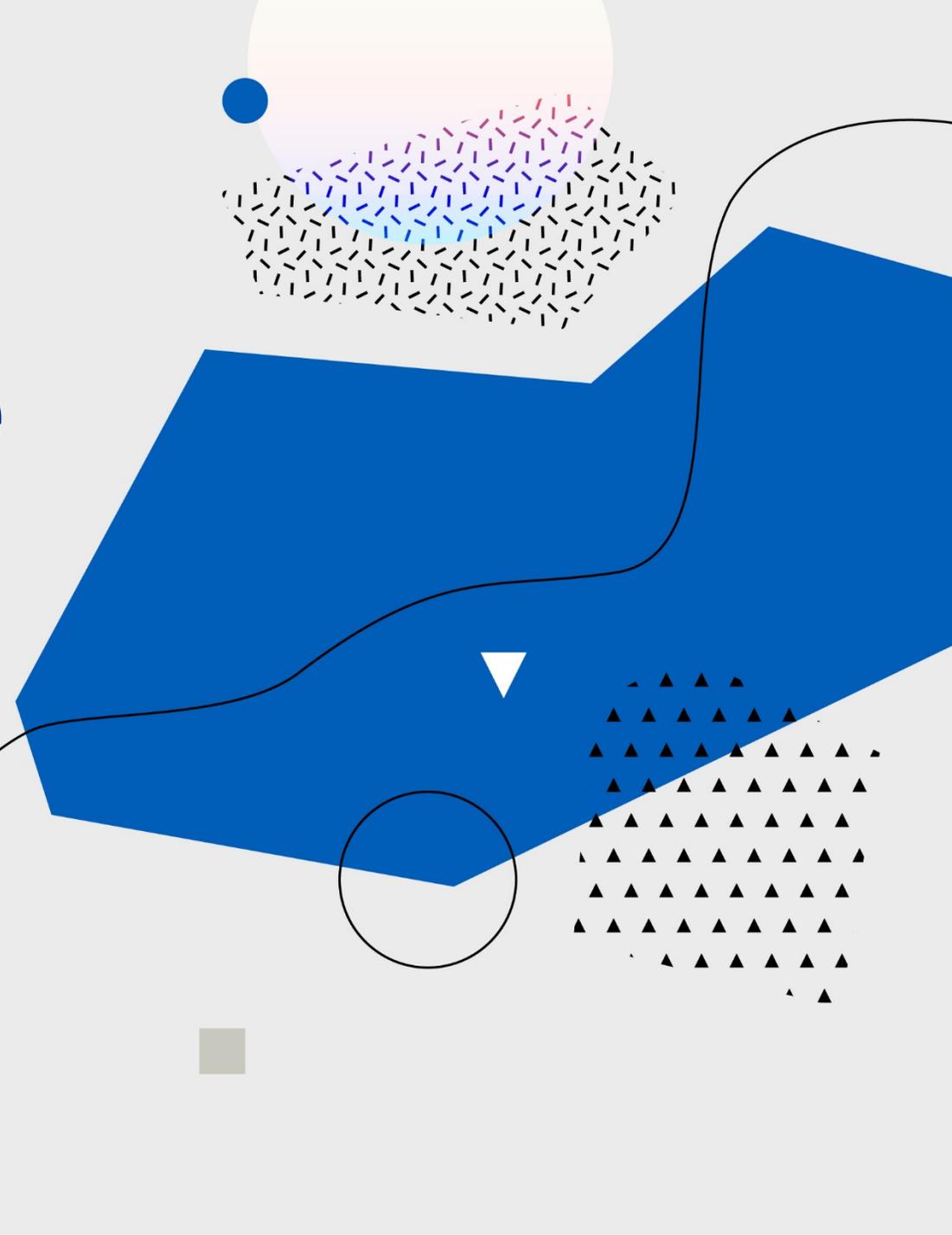
[Philip.Mah@fmglobal.com](mailto:Philip.Mah@fmglobal.com)



**2019 Insurance Conference**



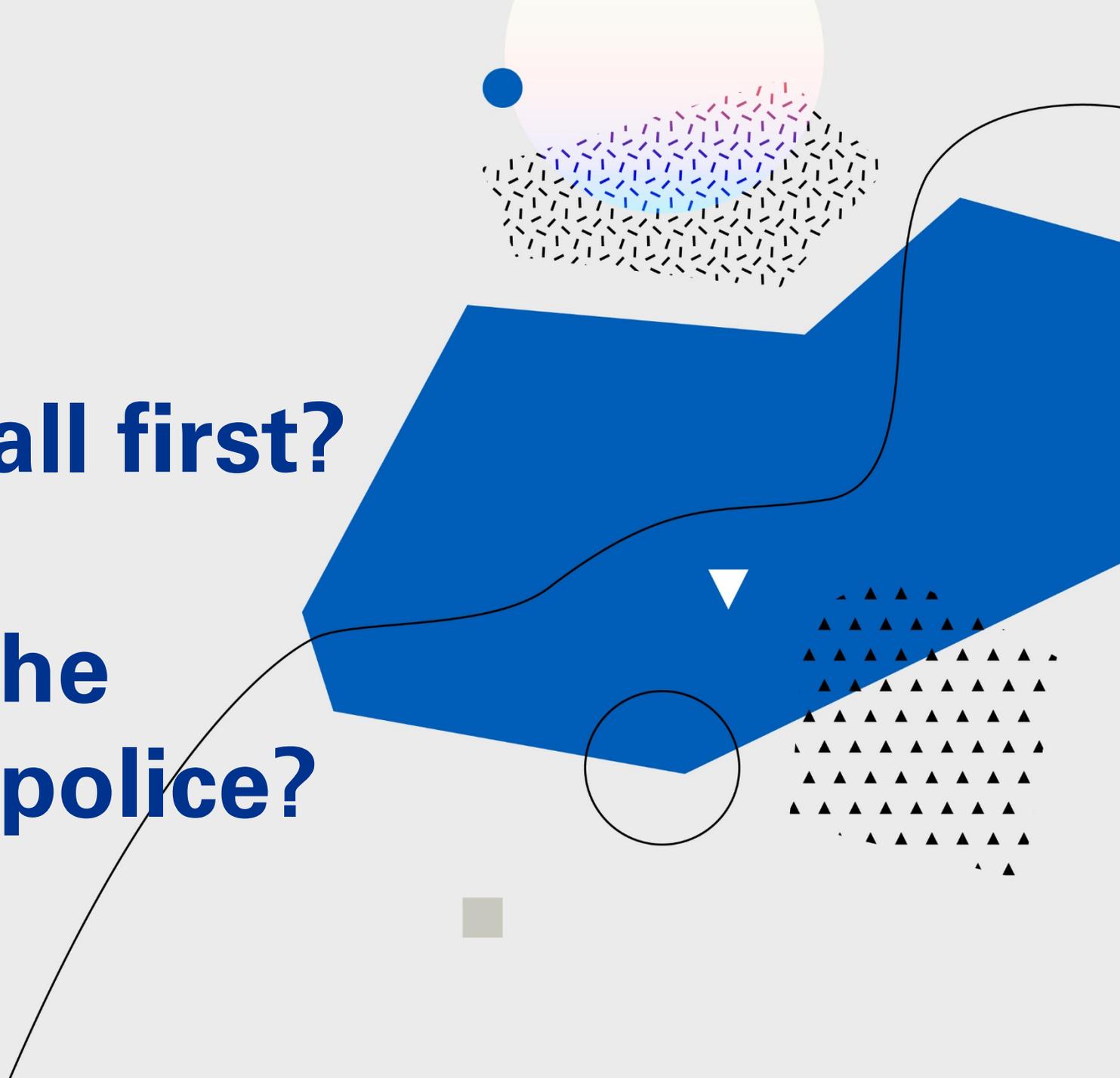
**You think you've  
been breached,  
what do you do  
now?**





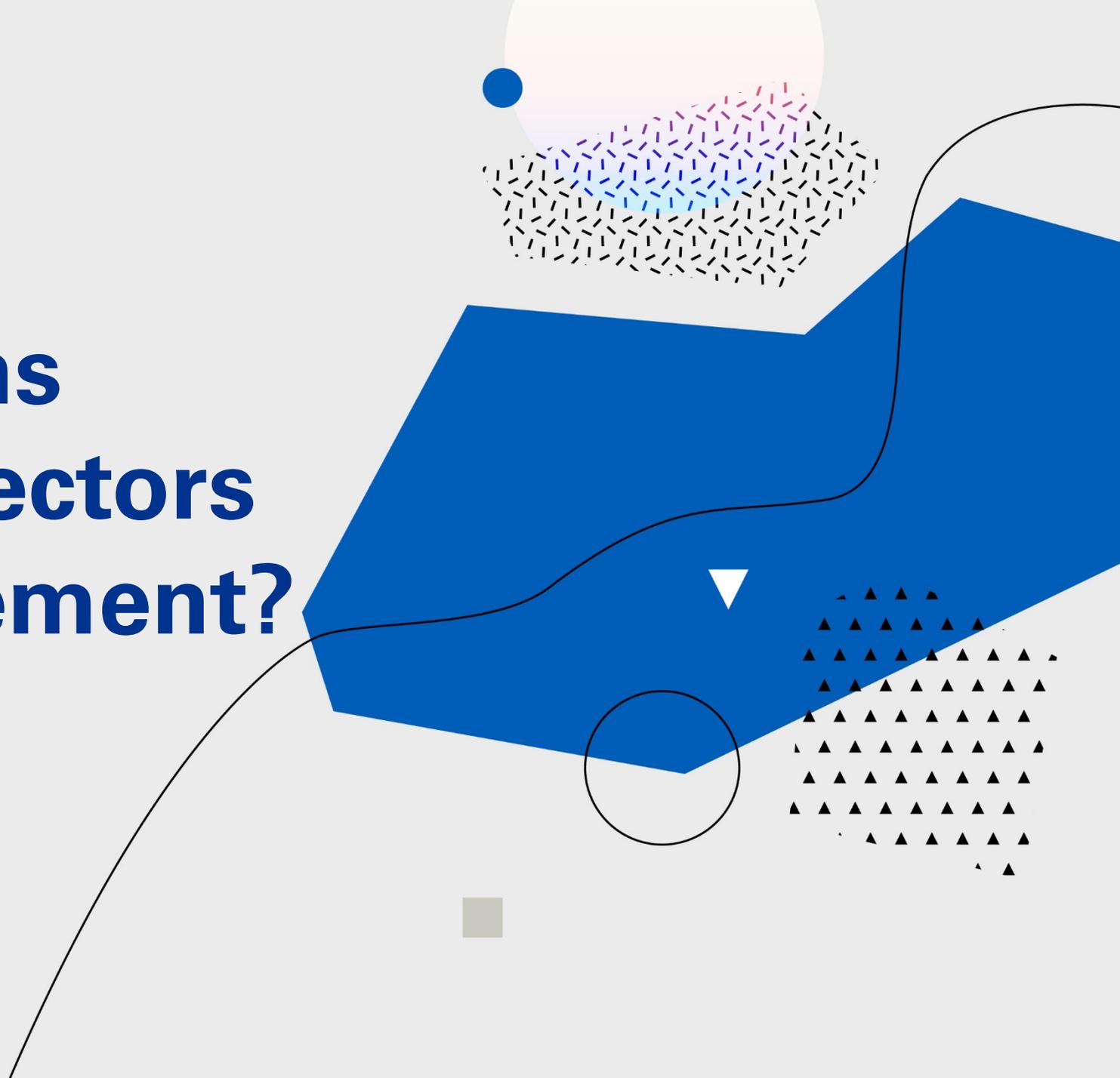
**Who do you call first?**

**The lawyers, the  
insurer or the police?**





# What questions should the directors ask of management?





# Thank you



**John Heaton**  
Partner, Cyber Security  
416-276-2758  
[johnheaton@kpmg.ca](mailto:johnheaton@kpmg.ca)



The information contained herein is of a general nature and is not intended to address the circumstances of any particular individual or entity. Although we endeavour to provide accurate and timely information, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act on such information without appropriate professional advice after a thorough examination of the particular situation.

© 2019 KPMG LLP, a Canadian limited liability partnership and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity. 24544

All rights reserved. The KPMG name and logo are registered trademarks or trademarks of KPMG International.