Right now!

26th Annual Insurance Conference
Tuesday, November 28, 2017

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5% – 20%

Of cost realization opportunities exist in technology budgets *regardless of company size.*
Technology challenges today

As the number of technology options grows, abundance of choice is causing postponement to opportunity realization.

When asked why, the top reason cited by 35 percent of CIOs respondents is legacy systems and the difficulty of integrating data technology into existing systems and operational processes and models.

The pace of the pace of change is so rapid that it is difficult for firms to keep up.

Many CIOs identified human barriers to implementing technology rather than technical constraints.
Case for change

Delivering more value with existing assets.

Keep up with customers, competitors, and regulators.

Running an optimized and customer-centric IT environment.

How to deliver exceptional services balancing global skills, capabilities, partners.

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Identifying the right levers for you...

... these are just some of the levers we can utilize.

Cloud Computing
Cloud can help firms with varying needs scale effectively with a wide portfolio of applications and products that are often customizable.

Robotic Process Automation, Artificial Intelligence
Process Automation can boost firms’ capabilities and reduces costs for high-volume transaction processes.

Mobile
Offers a great platform for transforming customer experience, providing new services and improving the operational efficiency of agents.

Blockchain
Transforms products, processes, customer experiences, provides enhanced security and speed around transactions.

Data, Analytics and Information
If well managed, big data can provide numerous insights to help firms identify new opportunities.
Getting more out of your IT team

Understanding your customer

Target technology based on your customers’ needs

Be discriminated – in all aspects and especially so on benefits realization

Be decisive – avoid the RFI, RFQ, RFP, multi-vendor model of yesterday

Be wary of integrating too much technology at once

Leverage platform technology wherever possible

Work together as partners and have dedicated team members

Align on outcomes

Think big and work in small steps

Monitor your progress

SUCCESS

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