



Latest insights on Banking



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July/August 2019

In this edition of *Latest insights on Banking*, we are pleased to share our latest thinking on the pulse on intelligent authentication, the findings from the 21st Annual Harvey Nash / KPMG CIO survey, new tasks for Compliance teams, and more.

We are proud to have been recognised by Forrester Research as a leader among global cyber security consulting providers, also receiving one of the highest scores of any vendor evaluated in the 'Current Offering' category. Find out more [here](#).

Financial Crime Compliance Survey

Today's business issues are complex. Regulator and stakeholder demands are changing and the role of compliance must change right along with it. Please take a moment and share your opinion in our [Financial Crime Compliance survey](#) – it is open until July 15.

Thank You

As you will have likely heard, after nearly two decades with KPMG, I will be heading to industry and will be taking on a new role this Fall. I am pleased to let you know that [Richard Hobday](#), who has been with our firm since 2008 and is a Director in our Deal Advisory practice, will be your new Sector Lead for Banking.

Once you have reviewed the materials, please get in touch with your KPMG contact, Richard or me, as we welcome the opportunity to discuss these or any other business issues with you.

Sincerely,



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Featured articles



[A smarter way to authenticate customers](#)

The number of fraud cases and the value of fraud is on the rise. While bank customers want to be confident their money is being held securely, they do not want to jump through hoops to authenticate themselves. What elements are required for a strong and customer-friendly approach to intelligent authentication?



[Harvey Nash / KPMG CIO Survey 2019: A Changing Perspective](#)

In our digital age, it is no surprise to find that more IT leaders are reporting budget increases than at any other time in the last 15 years - but what are they using this for?



[Transforming compliance in financial services – Improving effectiveness and efficiency](#)

Compliance functions have increased their resources and have widened their range of tasks. What are the implications of this on Compliance functions?

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[The multi-faceted threat of fraud – are banks up to the challenge?](#)

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[2019 Proxy season hot topics](#)

The latest KPMG Quarterly Audit Committee webcast covered the key issues shareholders are asking boards to address this proxy season, including environmental and social issues such as climate risk disclosure, sustainability reporting, board diversity and composition, gender pay equity, and political spending and lobbying disclosure. This 60-minute webcast also provided an update on key financial reporting, accounting, and auditing developments impacting audit committee and board oversight. [Watch the replay.](#)

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